

## The Family Support Team

Please feel free to contact us directly for further information.

Telephone: (+44) 01928 791221

Fax: (+44) 01928 701201

Postal Address: Halton Haven Hospice  
Barnfield Avenue  
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Runcorn  
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England  
WA7 6EP

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HALTON HAVEN  
*Hospice* for a special kind of caring



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Registered Charity Number 702654  
Registered Office  
Barnfield Avenue, Murdishaw, Runcorn WA7 6EP  
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Family  
Support  
Team

# For a special kind of caring...

Serving the people of Runcorn, Widnes and the surrounding area



The Hospice's Family Support Team have a wide range of skills and experience which they use to provide you with practical advice and emotional support. This is a non judgmental and confidential service.

We offer patients, their families and carers the opportunity to talk about their feelings and concerns in a safe environment. Our team are here to help you; they will see you privately in the comfort in your own home or in the privacy of your own room when in the Hospice.

Often it is particularly difficult to talk to those who are closest to us because we are concerned about how they may be feeling. You can have a five minute chat or regular meetings, the choice is yours. It's a chance to explore your own feelings, and talk about your present concerns. What you talk about is up to you. We have both Listeners and Counsellors working with the team who are available to support your needs:

- **To whom you can talk to privately one to one**
- **Who really listen**
- **Who care about you**

Many families struggle financially as a result of illness. This may be through the loss of a job, receiving part time pay or statutory sick pay only. Whatever the reason, the Family Support Team can provide assistance to maximise you and your family's income by ensuring you are claiming your full benefit entitlements.

You may be eligible for:

- **Attendance Allowance**
- **Disability Living Allowance**
- **Housing Benefit**
- **Council Tax Benefit**
- **Disability Reduction**
- **Carers Allowance**
- **Employment Support Allowance**
- **Warm Front Grants**
- **Debt advice & assistance**
- **Social Fund**

The services of the Family Support Team are available free of charge to patients, their family members and carers.

If you or your family would like to see a member of the Family Support Team to discuss any of these issues please complete the tear off slip opposite.

Then post it to the Family Support Team, address overleaf, or if attending the Hospice hand it directly to a member of the Nursing Team.



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## Family Support Request Sheet

Name: .....

Likes to be known as: .....

Address: .....

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.....

Postcode: .....

Room Number (where appropriate): .....

Contact Number/s:

.....

.....

.....

Signed: .....

Date: .....